team@bouwnce.com
www.bouwnce.com
19B, Hon. Pete Ibida Street, Awka, Anambra, Nigeria

Bouwnce Privacy Policy

Effective date: 03/03/2026

This Privacy Policy explains how **Bouwnce Innovations Limited** ("Bouwnce", "we", "us") collects, uses, shares and protects your personal data when you use the Bouwnce website, app and related services (the "Platform"). We process personal data in line with the **Nigeria Data Protection Act (NDPA) 2023** and the regulations of the Nigeria Data Protection Commission (NDPC).

The Short Version

If you read nothing else, know this:

- **Your profile is visible to other users.** Your name, photo, interests and bio help people find you. You control what you add.
- **We use your interests to make matches.** Our AI-powered search uses what you share to suggest people, events and opportunities.
- **We do not sell your personal data.** Ever.
- **Your messages are private** between you and the people you chat with, except where we must review them for safety, such as when someone reports abuse.
- **You are in control.** You can view, edit, download or delete your data and change your privacy settings at any time.
- **Questions?** Contact our Data Protection Officer at [privacy@bouwnce.com].

1. Information We Collect

1.1 Information you give us

- **Account details:** name, username, email address and/or phone number, password, date of birth and gender (optional).
- **Profile information:** profile photo, bio, interests, hobbies, school or workplace (optional) and the city or area you are in.
- **Content you create:** messages, events you create, posts, experiences you share, comments and photos.
- **AI search queries:** what you type into the search bar, such as "football fans who play on weekends".

team@bouwnce.com
www.bouwnce.com
19B, Hon. Pete Ibida Street, Awka, Anambra, Nigeria

- **Storefront information:** if you open a storefront, your business name, contact details, product listings, prices and, where needed, verification documents such as CAC registration.
- **Verification:** if you choose to verify your account, we may ask for a selfie or ID. We use this only to confirm you are a real person.
- **Support and feedback:** information you send when you contact us, report a user or give feedback.

1.2 Information we collect when you use Bouwnce

- **Usage information:** the profiles you view, people you connect with, events you join, searches you make, features you use and how long you use them.
- **Messages:** we store your messages so they can be delivered and so we can investigate reports of abuse.
- **Device information:** device type, operating system, app version, browser type, IP address and language settings.
- **Location:** your approximate location (for example, from your IP address or the city you set) to show you nearby people and events. If you allow it, we may use your precise location to improve local suggestions. You can turn this off at any time.
- **Cookies and similar technologies:** on our website, we use cookies to keep you signed in, remember your preferences and understand how the site is used. See our [Cookie Notice].

1.3 Information from others

- **Other users,** for example when someone invites you to an event, mentions you or reports your account.
- **Sign-in providers,** such as Google or Apple, if you choose to sign up with them. We receive your name, email and profile photo.
- **Event organisers and partners,** such as NYSC, schools or organisations, when you register for their programmes through Bouwnce.

2. How We Use Your Information

Purpose	What it means	Legal basis (NDPA)
Run Bouwnce	Create your account, show your profile, deliver messages, list events and storefronts	Contract

team@bouwnce.com
www.bouwnce.com
19B, Hon. Pete Ibida Street, Awka, Anambra, Nigeria

Match and personalise	Use your interests, searches and activity to recommend people, events, communities and opportunities	Contract; consent for precise location
Keep people safe	Verify accounts, detect fake profiles, scams and spam, review reports and enforce our Terms	Legitimate interest; legal obligation
Improve Bouwnce	Analyse how features are used, fix bugs and develop new features, including improving our AI matching	Legitimate interest
Communicate with you	Send service messages, safety alerts, updates to our terms and, if you agree, news and promotions	Contract; consent for marketing
Comply with the law	Respond to valid legal requests and meet our legal duties	Legal obligation

About our AI matching: our AI suggests matches based on the information you share and how you use Bouwnce. It does not make decisions that have legal or similarly significant effects on you. You can always browse, search and connect without relying on its suggestions. [If you use third-party AI providers, add: Some queries are processed by our AI provider, [Name], under a contract that stops them using your data to train their own models.]

3. How We Share Your Information

We do not sell your personal data. We share it only in these ways:

- **With other users:** your profile, the events you host or attend (if public) and content you post are visible to other Bouwnce users. Messages are visible only to the people in the chat.
- **With event organisers:** when you register for or RSVP to an event, the organiser may see your name and profile so they can manage attendance.

team@bouwnce.com
www.bouwnce.com
19B, Hon. Pete Ibida Street, Awka, Anambra, Nigeria

- **With service providers:** companies that help us run Bouwnce, such as cloud hosting, databases, email and SMS delivery, analytics, AI processing and payments. They may only use your data to provide services to us. See our [Service Partners] page.
- **For safety and legal reasons:** with the police, regulators or courts when required by law, or when we believe in good faith it is necessary to protect someone's safety, prevent fraud or enforce our Terms.
- **With partners, with your consent:** for example, if you choose to join a programme run with NYSC or another organisation, we share only what is needed and tell you first.
- **If our business changes:** if Bouwnce is merged, acquired or sells assets, your data may be transferred to the new owner, who must keep protecting it under this policy.

4. How Long We Keep Your Information

- **Account and profile information:** for as long as your account is active.
- **Messages and content:** until you delete them or close your account.
- **Deleted accounts:** we keep your account recoverable for [30] days in case you change your mind, then delete or anonymise your data within [90] days.
- **Safety records:** if an account is suspended for breaking our rules, we may keep limited identifiers, such as phone number or email, to stop the person creating new accounts.
- **Legal records:** we may keep some information longer where the law requires it, for example transaction records, or where needed for an investigation or legal claim.

5. Your Rights and Choices

Under the NDPA, you have the right to:

- **Access** the personal data we hold about you
- **Correct** inaccurate or incomplete data
- **Delete** your data ("right to be forgotten")
- **Download** your data in a common format (portability)
- **Object** to or **restrict** certain processing, including direct marketing
- **Withdraw consent** at any time, where we rely on consent
- **Complain** to the Nigeria Data Protection Commission (NDPC) at ndpc.gov.ng

How to use your rights:

- Edit your profile and privacy choices in **Settings > Privacy and Data**
- Download your data in **Settings > Your Account > Download your data**
- Delete your account in **Settings > Your Account > Delete account**
- For anything else, email [privacy@bouwnce.com]. We will respond within [30] days and may need to verify your identity first.

team@bouwnce.com
www.bouwnce.com
19B, Hon. Pete Ibida Street, Awka, Anambra, Nigeria

6. International Transfers

Some of our service providers store or process data outside Nigeria, for example on cloud servers in [the United States / Europe]. When this happens, we make sure appropriate safeguards are in place as required by the NDPA, such as contracts that require the provider to protect your data to a standard at least as high as ours.

7. How We Protect Your Information

We use technical and organisational measures to protect your data, including encryption in transit, secure password storage, access controls that limit who on our team can see personal data, and regular security reviews. No system is completely secure, so please use a strong password and never share your login details. If a data breach is likely to put you at risk, we will notify you and the NDPC as the law requires.

8. Age Requirement

Bouwnce is only for people aged **16 and over**. We do not knowingly collect data from anyone under 16. If we learn that someone under 16 has created an account, we will close it and delete their data. If you believe a minor is using Bouwnce, contact us at [privacy@bouwnce.com].

9. Changes to This Policy

We may update this Privacy Policy as Bouwnce grows. If we make significant changes, we will notify you in the app or by email before they take effect. The "Effective date" at the top shows when it was last updated.

10. Contact Us

If you have questions or concerns about this policy or how we handle your data, contact our Data Protection Officer:

Bouwnce Innovations Limited
Attn: Data Protection Officer
19B, Hon. Pete Ibida Street, Awka, Anambra, Nigeria
Email: support@bouwnce.com
Website: https://www.bouwnce.com

team@bouwnce.com
www.bouwnce.com
19B, Hon. Pete Ibida Street, Awka, Anambra, Nigeria

If you are not satisfied with our response, you can lodge a complaint with the **Nigeria Data Protection Commission (NDPC)**.